

# DIGITAL MODERNIZATION HELPED CLIENT REDUCE MAINTENANCE COSTS

## BUSINESS GOALS

A global logistics company wanted to modernize their invoicing systems. This basically involved standardization of invoicing systems and processes using Oracle EBS applications.



## BUSINESS BENEFITS

**30%** REDUCTION IN ANNUAL PRODUCT SUPPORT COST

**25%** IMPROVEMENT IN USER PRODUCTIVITY

READINESS FOR LOCAL GENERALLY ACCEPTED ACCOUNTING PRINCIPLES (GAAP) REPORTING IN EACH COUNTRY OF OPERATION

## CHALLENGES

The major challenges they faced due to legacy systems were:

- Disparate and ageing invoicing systems
- High maintenance costs
- Manual effort in reporting data consolidation
- Lack of reliability of data
- Losses as process was managed across multiple disparate systems

## SYNTEL'S SOLUTION

Syntel assessed the legacy applications and suggested an implementation roadmap:

- Designed unified solution for process standardization using Oracle EBS
- Built custom bolt-on system to enable pre-invoice functionality
- Established integration with enterprise tax, pricing, and other peripheral systems
- Enabled rapid deployment plan for LOB rollouts at 87 business facilities across US, APAC, EMEA, and LAC
- Provided risk-mitigated solution for retirement of legacy systems

### About Syntel

Syntel (Nasdaq:SYNT) is a leading global provider of integrated information technology and knowledge process services. Syntel helps global enterprises evolve the core by leveraging automation, scaled agile and cloud platforms to build efficient application development and management, testing and infrastructure solutions. Syntel's digital services enable companies to engage customers, discover new insights through analytics, and create a more connected enterprise through the internet of things. Syntel's "Customer for Life" philosophy builds collaborative partnerships and creates long-term client value by investing in IP, solutions and industry-focused delivery teams with deep domain knowledge.

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