

80% Reduction in TAT for a Home Retailer

BUSINESS GOALS

The client is world's largest home improvement chain and second largest retailer in the U.S. They wanted a solution to overcome the following challenges:

- Manual QA processes across the supply chain
- Lack of comprehensive QA documentation and strategy
- Lack of systems testing



BUSINESS BENEFITS

80% reduction in testing cycle time

Streamlined co-ordination with product vendors on quality issues and increased test case coverage

SYNTEL'S SOLUTION

- End-to-end comprehensive system testing, integration testing, functional testing and fully automated regression testing
- Monitored EAI/ETL batch jobs while handling the integrated testing of WMS with LMS and WMS with TMS

About Syntel

Syntel (Nasdaq:SYNT) is a leading global provider of integrated information technology and knowledge process services. Syntel helps global enterprises evolve the core by leveraging automation, scaled agile and cloud platforms to build efficient application development and management, testing and infrastructure solutions. Syntel's digital services enable companies to engage customers, discover new insights through analytics, and create a more connected enterprise through the internet of things. Syntel's "Customer for Life" philosophy builds collaborative partnerships and creates long-term client value by investing in IP, solutions and industry-focused delivery teams with deep domain knowledge.