

# Increasing Accuracy and Efficiency by Automating Label Proofing and Quality Control

## BUSINESS GOALS

The client is a leading medical devices company specializing in sterilization products sold across the globe. In order to bring their products to market faster and reduce errors, they needed to automate the proofing and quality control process for their multilingual labels.



## BUSINESS BENEFITS

Greater than 98% quality and compliance

More than 20% gain in productivity

Cost savings of more than 25% through flexible pricing models, onsite-offshore delivery, volume discounts, and process automation

Better visibility, predictive analytics, and robust dashboard

## CHALLENGES

- Manual, un-standardized process for label proofing and quality control, resulting in errors
- Need to validate multilingual labels in 30 different languages
- Frequently changing local and global regulatory requirements
- Difficulty verifying content after document migration
- Slow time to market due to a high degree of manual work required

## SYNTEL'S SOLUTION

Syntel deployed an automated labeling quality control solution, powered by SyntBots®, our intelligent automation platform.

By creating a standardized workflow, our expert team was able to leverage the SyntBots platform to automate the following processes:

- Label proofing/text and image quality control
- Translation validation
- Searching for affected parts of documents
- Verification of BOM (bill of materials) and document updates
- Validation of updated documents
- Quality control reporting

## SOLUTION WORKFLOW

