

CIM Enhancement for Higher Productivity

BUSINESS GOALS

- Common Information Model (CIM) tool enhancements that would make use of the existing audit, tracking, and approval process to support summary invoices
- Eliminate manual intervention from its supply chain applications

Our client, a Fortune 100 company, has the world's largest home improvement chain and is the second largest U.S. retailer. Client wanted to eliminate manual intervention from its supply chain applications as well as enhance financial analytics. Syntel managed the client's CIM and eliminated manual intervention.



BUSINESS BENEFITS

SIGNIFICANT COST AND TIME SAVINGS WITH THE ELIMINATION OF MANUAL INTERVENTION

THE ENHANCED CIM TOOL SUPPORTED ADDITIONAL SUMMARY INVOICES BY UTILIZING THE EXISTING AUDIT, TRACKING, AND APPROVAL PROCESS

WITH THE PROCESS FUNCTIONALITY AND FINANCIAL ANALYTICS UPGRADES, THERE WAS AN INCREASE IN THE CLIENT'S BUSINESS VALUE

CHALLENGES

- Customer order taking process was done manually using spreadsheet
- No automated system to receive orders (Domestic and International) and to group orders and deliver based on DC locations
- Increase in cost of labor management and transportation

SYNTEL'S SOLUTION

- Syntel managed the CIM for the client's supply chain applications (PC Miler, Content Grid, SAP, and TMS V2007) and eliminated manual intervention
- A migration from Flex to HTML/jQuery, to decommission Adobe flex completely, was done. It improved client's financial analytics with the use of a true cost per load algorithm and enhanced the functionality of the CIM tool
- Improved user interface to make it more user-friendly with prepopulated invoice generation mechanism
- Technologies used: Adobe Flex, HTML and jQuery, and IBM RESTful Web services

About Syntel

Syntel (Nasdaq:SYNT) is a leading global provider of integrated information technology and knowledge process services. Syntel helps global enterprises evolve the core by leveraging automation, scaled agile and cloud platforms to build efficient application development and management, testing and infrastructure solutions. Syntel's digital services enable companies to engage customers, discover new insights through analytics, and create a more connected enterprise through the internet of things. Syntel's "Customer for Life" philosophy builds collaborative partnerships and creates long-term client value by investing in IP, solutions and industry-focused delivery teams with deep domain knowledge.

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