SYNTEL
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Streamline Report Generation with Syntel's Client Reporting as a Service (CRaaS)

A rapidly evolving business environment is putting pressure on global financial firms, including cost pressure on asset managers and regulatory pressure on the banking industry. However, the growing global middle income and high net worth individual (HNI) segments have created new opportunities for asset management firms to operate in markets that were traditionally the domain of banks.

In addition, there is growing demand for more personalization, self-service, and on-demand reporting for investors, which can put serious pressure on any firm's operations workforce.

Key challenges in client reporting:

- Increasing volume and frequency of reports
- Data integration difficulties
- Complex reporting processes that impact client satisfaction, retention and regulatory compliance
- Pressure on workforce to meet increased reporting requirements

Key trends in client reporting:

- Hyper-personalization: On-demand customization and personalization
- Reports on wheels: Growing demand for self-service and online/mobile capability

Syntel's Solution Overview

Syntel's Client Reporting as a Service (CRaaS) is a cloud-based reporting solution that employs a flexible, secure service model to streamline your reporting operations to free up technology and management bandwidth. CRaaS is scalable enough to meet your future needs, secure enough to ensure absolute confidentiality for your clients, and features a user-friendly interface for easy adoption.

In addition, Syntel deploys solution accelerators and automation features to significantly speed up migration and optimize your reporting processes year-over-year, with savings up to 25% by the third year of implementation.

Syntel's reporting solution is powered by an industry leading third-party COTS service provider to meet the evolving personalization and self-service expectations of your end users. It covers the whole gamut of reporting components – including data acquisition and integration, platform hosting, transition and transformation, and report generation and distribution. CRaaS is also regulatory compliant while ensuring a step-up in the business.

SOLUTION

- Cloud/On-premise hosting solution
- 7,000 unique reports with 200+ custom templates
- Capacity management for future needs - high scalability

SERVICES

- Hosting
- Data acquisition and integration
- Automation
- Reports generation and delivery

KEY BENEFITS

- Streamlined reporting workflow integrated with all data sources
- Faster client onboarding
- Personalized reports leveraging existing platform
- Faster time to market – quickly amend/create new reports

OTHER ENGAGEMENT BENEFITS

- **Optimized two-part pricing** – Improved OpEx predictability while catering to custom needs
- **Commercial model** based on type and number of reports delivered
- **Self Service/Digital Reporting** – Reports availability through mobile devices
- **Single contract** for IT, infra, and operations - simplified toolset, processes, and SLAs

CRaaS is robust, scalable and infrastructure agnostic, enabling your enterprise to leverage its existing infrastructure investments, minimize time to production, meet all regulatory requirements and increase value to the business.

Business Benefits

- On-premises hosting solution, with out-of-the-box omnichannel capabilities powered by industry leading third party COTS service provider
- 17,000 total reports — including 7,000 unique reports and 10,000 standard/custom reports
- 200+ custom templates
- Reduced operational costs from continuous process improvement through the SyntBots automation framework
- Future capacity management for growing reporting needs

About Syntel

Syntel (Nasdaq:SYNT) is a leading global provider of integrated information technology and knowledge process services. Syntel helps global enterprises evolve the core by leveraging automation, scaled agile and cloud platforms to build efficient application development and management, testing and infrastructure solutions. Syntel's digital services enable companies to engage customers, discover new insights through analytics, and create a more connected enterprise through the internet of things. Syntel's "Customer for Life" philosophy builds collaborative partnerships and creates long-term client value by investing in IP, solutions and industry-focused delivery teams with deep domain knowledge.

To learn more, visit us at: www.syntelinc.com

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