



Reduce Infrastructure Costs and Improve Business Performance with Syntel

- Enterprises worldwide are constantly under pressure to reduce their IT infrastructure costs and complexity. At the same time they need to be agile and flexible to drive business performance and time to market.

The IT infrastructure in an organization involves a huge investment and is constantly under the radar to:

- Reduce total cost of ownership
- Build operational efficiency
- Enhance reliability and application uptime
- Improve agility and scalability
- Upgrade security

Syntel's Infrastructure Management Services (IMS) transforms your infrastructure from a cost center to an enabler, thus driving business value. We help customers sustain, optimize and transform their infrastructure operations.

Syntel IMS Services

Syntel's IMS services are structured around six key practice areas - Datacenter Infrastructure Services, Application Infrastructure Services, End-user Computing, SMAC (Social, Mobile, Analytics and Cloud), Risk and Compliance and IT Service Management capabilities. These services are delivered by leveraging our outcome-based engagement model:

BUSINESS BENEFITS

Syntel's IMS offerings have helped organizations align IT infrastructure with business goals thus enabling superior performance, improved productivity and time to market. Our customers have experienced:

- 20% increase in efficiency
- 50% improvement in quality of service
- 80% reduction in application build time
- 60% reduction in application downtime

Consulting Services

We assist organizations to build solutions for an efficient, scalable, secure and agile IT infrastructure by offering advisory services on infrastructure planning, product selection, design and implementation

Integration Services

Our Integration Services help organizations improve business performance through strong process oriented frameworks and automated solutions for product deployment, migration and upgrade activities

Management Services

Management services assist organizations to sustain IT infrastructure by monitoring and managing incidents and service requests, application performance and day-to-day support activities

Scope of services across the IT landscape

